Dialogue 4: Booking a Flight

This conversation is occurring between a travel agent and a person who want to buy a plane ticket.
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Travel Agent: Freedom Travel. How may I help you?

Caller: Yes, I'd like to make a flight reservation for the twenty-third of this month.

Travel Agent: Okay. What is your destination?

Caller: Well. I'm flying to Helsinki, Finland.

Travel Agent: Okay. Let me check what flights are available?. [*Okay*] And when will you be returning?

Caller: Uh, well, I'd like to catch a return flight on the twenty-ninth. Oh, and I'd like the cheapest flight available.

Travel Agent: Okay. Let me see. Um, hmm . . .

Caller: Yeah?

Travel Agent: Well, the price for the flight is almost double the price you would pay if you leave the day before.

Caller: Whoo. Let's go with the cheaper flight. By the way, how much is it?

Travel Agent: It's only $980.

Caller: Alright. Well, let's go with that.

Travel Agent: Okay. That's flight 1070 from Salt Lake City to New York, Kennedy Airport, transferring to flight 90 from Kennedy to Helsinki.

Caller: And what are the departure and arrival times for each of those flights?

Travel Agent: It leaves Salt Lake City at 10:00 AM, arriving in New York at 4:35 PM, then transferring to flight 90 at 5:55 PM, and arriving in Helsinki at 8:30 AM the next day.

Caller: Alright. And, uh, I'd like to request a vegetarian meal.

Travel Agent: Sure, no problem. And could I have you name please?

Key Vocabulary

destination *(noun)*: the place a trip ends
Example: We'll reach our <u>destination</u> by 3:00 PM.

available *(adjective)*: not busy, ready for use
Example: Are there any seats <u>available</u> on the next train?

catch *(verb)*: get
Example: You can <u>catch</u> a taxi outside of the hotel lobby.

go with *(phrasal verb)*: choose something
Example: I think I'll <u>go with</u> the budget tour to Hawaii on this trip.

transfer *(verb)*: change to a different transportation line
Example: You'll need to <u>transfer</u> to a city bus when you arrive at the train station.

departure *(noun)*: the act of leaving
Example: Passengers should check in two hours before their <u>departure</u> time.

vegetarian *(noun)*: a person who doesn't eat meat
Example: Although Charles considers himself a <u>vegetarian</u>, he sometimes eats chicken.